

Priority Initiative #1 Housing Security

This document provides an overview of the progress for the third quarter efforts which cover April, May and June of 2026. The shaded boxes represent the items that have been added or moved to completed since the second quarter report.

Objective 1 | Long-Term

Increase access for older adults to affordable, supportive and/or accessible housing.

Action Team Members:



Plan Leader

- County Executive Office

Action Team Leader

- County Executive Office
- OC Community Resources: OC Housing Authority & Office on Aging (OoA)



Community

- Older Adult Advisory Commission (OAAC)



County of Orange

- Board of Supervisors
- OC Community Resources
- Health Care Agency
- Social Services Agency



FY 2025-2026 Action Items

	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
1.1 Evaluate the needs and gaps in housing for older adults using existing inventory of units and State/Federal Housing Plans.	60% June 30, 2026 -ongoing	☒ Drafted Housing Resource Inventory ☒ Gathered all existing inventory of services/housing by County department/program ☒ Reviewed by OAAC housing ad hoc (established April 2026) members ☒ Identified focus for external housing resources gathered by OAAC. The group will focus on city programs and resources throughout the county.	☐ The OAAC action team members is in process of completing the inventory with support from its members. ☐ Explore and evaluate any potential legislative solutions to support housing needs and funding gaps. ☐ Explore expansion of resource direcory and possible coordination with OoA and Managed Health Plans	The team identified the vast array of housing options relevant to the inventory and exploring next steps for how to offer public access to a directory.
1.2 Incorporate housing needs based on identified gaps into existing project plan and OC Cares Initiative. Include in the Strategic Financial Plan (SFP).	100% June 30, 2026 -ongoing	☒ The SFP for OC Cares MPA was submitted to utilize available funding for older adults ☒ Utilized gap analysis to determine what additional funding is available and/or added to the the OC Cares MPA Strategic Priority.		The action team leads will provide relevant updates to the Housing Funding Plan and OC Cares MPA Initiative
1.3 Develop a process for tracking progress and success including key performance indicators and supporting metrics.	0%		☐ Identify key performance indicators and metrics ☐ Explore existing tracking/reporting process used in other program areas that can be utilized	

FY 2025-2026 Additional Tasks				
	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
Legislative Outreach: An action item was created to add a legislative representative to the team to assist		☒ Included in County Legislative Platform ☒ Provide full funding for federal housing vouchers to cover the cost of subsidized housing	☐ Continue to explore need for legislative advocacy related funding for Housing Vouchers.	Housing vouchers are a critical housing resource for older adults. It is estimated there will be a shortfall in funding for the OC Housing Authority, resulting in 1,010 housing vouchers not being utilized, which equates to \$21.5 million in ongoing revenue needed to close the funding gap.
		☒ Identified and added a member from CEO Legislative Affairs (CEO LA) to attend action team meetings beginning in May 2026.		A funding cut to the OoA programming was identified (\$B 1249) of approximately 17% (about \$2.6 million) beginning in FY 2029-30. A legislative plan is in action in collaboration with OoA and CEO LA Team.
Explore addition of action items related to Home Modification and HomeShare Programs.		☒ Initial meetings with programs	☐ The team is actively exploring and discussing potential programs that assist older adults to age in place and can be incorporated into this Priority Initiative.	It was determined that the OC Housing & Community Development (H&CD) Affordable and Supportive Housing SFP will remain separate from the OC Cares MPA SFP. Adjustments to the SFP can be submitted as they are identified by the Team.
		☒ Various members of the Action Team provided subject matter experts, presentations and linkage to information. ☒ Created a tracking sheet to capture all relevant County programs that will be used to determine the best model for OC. ☒ OAAC Housing AdHoc was formed and presented initial draft of a proposed "OC HomeShare Framework Plan" for review and feedback was provided	☐ The OAAC Housing Ad Hoc will provide updates related to their HomeShare proposal	
Consider need for Digital Integration to expand awareness and increase accessibility to existing housing resources.			☐ The team is exploring how to better leverage the OC Navigator or other digital and print platforms for resource sharing.	The team will continue to explore the best platform for housing and sharing these resources that are most accessible to the public.
OC Housing & Community Development (H&CD) Affordable and Supportive Housing SFP will update the Housing Funding Strategy to project the need for permanent supportive housing in the County based on the Point in Time count, and which will include, among other priority subpopulations, supportive housing units needed for older adults."			☐ Based on the HUD formula the plan will be adjusted to meet the needs.	

Priority Initiative #2 Resource Fairs

This document provides an overview of the progress for the third quarter efforts which cover April, May, and June of 2026. The shaded boxes represent the items that have been added or moved to completed since the second quarter report.

Objective 2 | Short-Term

Enhance coordination and collaboration of efforts to provide and/or expand resource fairs specific for older adults and their caregivers within all five supervisorial districts across the County.

Action Team Members:



Plan Leader

- County Executive Office

Action Team Leader

- CEO Communications
- OC Community Resources: Office on Aging (OoA)



Community

- Older Adult Advisory Commission (OAAC)



County of Orange

- Board of Supervisors
- OC Community Resources
- Health Care Agency
- Social Services Agency



FY 2025-2026 Action Items

	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
2.1 Utilize data such as heat maps and service utilization reports to identify gaps in services/resources including accessibility to determine locations and resources to incorporate and provide data driven recommendations for outreach efforts.	100% March 30, 2026	✓ identified county department utilizing Geographic Information System (GIS) to capture and analyze services/resource and identify gaps in services. ✓ Assessed existing GIS capabilities and develop strategies to expand accessibility across multiply county departments. ✓ GIS Maps were developed to examine and determine differences among priority populations within each of the five districts. ✓ Identified demographic population data collected across human services departments captured in an inventory (Outreach & Engagement Workbook).		
2.2 Identify partnerships with existing resource fairs for older adults and their caregivers throughout the county and coordinate additional events, as needed, with a focus on difficult to access services specific to those communities (i.e., optometry, other services not covered by MediCal, legal services, employment and financial security, physical safety).	30% June 30, 2026-ongoing	✓ Identified and assessed county department's Outreach & Engagement process on existing events and resource fairs. Captured In workbook. ✓ Identified the need to shift as a priority after the development of a master calendar of events.	□ Transition to identifying an internal effecient process to enhance coordination and collaboration across county departments.	During the discovery phase, the team identified significant duplication of resources resulting from fragmented approaches to Outreach & Engagement, including inconsistent data tracking methods and metrics used to inform data-driven decision-making. This has been reprioritized pending completion of the internal inventory assessment, which will identify service gaps across the County that may be addressed through external partnerships.

2.3 Ensure ongoing support, determine needed resources and monitor potential donations, partnerships and other funding opportunities to support increase in capacity or expansion of services available at resource fairs and/or operational costs.	25% June 30, 2026-ongoing	☒ Explored existing tracking/reporting process used in other program areas that can be utilized.	☐ Identify key performance indicators and metrics.	Human Service departments have provided event data reporting processes to help determine key performance indicators to evaluate events resources.
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FY 2025-2026 Additional Tasks

	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
Explore and identify platform to publicly display resource events.	20% Completion Date TBD	☒ Identified 1 potential platform	☐ Explore platform capability, associated costs, ongoing review process and fiscal sustainability.	Shift to developing a Master Calendar that can potentially be included in platforms such as OC Navigator.
Fund and create a countywide Human Service Department master calendar of events which identifies older adult specific events.	30% Completion Date TBD	☒ Worked with OC Information Technology to develop project plan and estimated cost for the project. ☒ Identified a master calendar platform. ☒ Gathered events and data regarding services in FY 2024-25.	☐ Explore associated costs, ongoing review process and fiscal sustainability. ☐ Explore platform capability and events data integration within Human Service departments. ☐ Compile FY 2024-25 data gathered into an inventory tracking sheet.	Human Service department's events data information will help guide the development and funcationallity of the master calendar.

Priority Initiative #2 Public Information Campaign

This document provides an overview of the progress for the third quarter efforts which cover April, May, and June of 2026. The shaded boxes represent the items that have been added or moved to completed since the second quarter report.

Objective 1 | Short-Term

Create two information campaigns utilizing OC Navigator specific for older adults and their caregivers.

Action Team Members:



Plan Leader

- County Executive Office

Action Team Leader

- Health Care Agency
- OC Community Resources:
Office on Aging (OoA)
- CEO: Communications



Community

- Older Adult Advisory Commission (OAAC)



County of Orange

- Board of Supervisors
- OC Community Resources
- Health Care Agency (HCA)
- Social Services Agency



FY 2025-2026 Action Items

	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
1.1 Create a Resource Guide Initiative Action Team to develop resource guides, one for older adults and one for caregivers, consisting of key stakeholders with representatives from County agencies and advisory committees to oversee this initiative and provide relevant recommendations.	100% October 28, 2025 through Jan 30, 2026	- Identified key stakeholders and representatives from County agencies and advisory committees. - Scheduled kickoff meeting for Action Team. - Developed content outline for resource guides. - Collected input and recommendations from Action Team and Older Adults Advisory Commission. - Coordinated with County agencies for resource validation.		
1.2 Determine scope of Resource Guides, including definition of the older adult audience/populations and caregiver populations, and the identification of any specific areas for population considerations.	100% November 15, 2025 through February 15, 2026	- Drafted initial definitions for "Older Adult" and "caregiver" populations. Gathered existing resources from MPA report. - Curated additional resources. - Created Resource Topics and categorized existing resources. - Updated and validated the resources from the MPA report. - Utilized the results from Older Adult Needs Assessment to determine primary needs, top priorities and resources to include.		

1.3 Write a draft of Resource Guides, ensuring consistency in tone and readability with an emphasis on cultural relevancy, accessibility, language translation, and considerations for print guides (e.g., font size, color choices, etc.).	100% May 15, 2026	✓ Completed writing of copy descriptions for the “Older Adult” Resource Guide. ✓ Completed writing of copy descriptions for the "Caregivers" Resource Guide. ✓ Identified accessibility standards (ADA compliance, font size, color contrast). ✓ Determined languages for translation based on population needs.	
1.4 Review and pick images that support content, ensuring they align with branding and messaging and include an accurate representation of the diversity of the population.	100% January 30, 2026	✓ Chose images that support content with Chorus Team. ✓ Utilized the Action Team to select appropriate images for the target populations.	
1.5 Launch a strategic communications plan tapping into existing networks, including media channels and use of advisory committee networks, to promote the resource guides.	90% June 30, 2026	✓ Meetings with HCA and CEO comms team to ensure a broad reach of distribution. ✓ Created a comps plan and media tool kit for Countywide distribution including outside stakeholders. ✓ Developed messaging and promotional materials for resource guides. ✓ Completed translations for all media materials that will be sent out in the web, newsletters, and social media.	❑ Coordinate with advisory committees for network amplification. ❑ Coordinate with county department Public Information Officers for a more strategic, unified launch with greater reach.

FY 2025-2026 Additional Tasks				
	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
Determine eligibility requirements for the resources listed in the OC MPA appendix inventory.	90% January 30, 2026	☒ Eligibility for resources listed in the OC MPA appendix added and updated.	☐ Continue to review and update all resources.	
Determine relevant key performance indicators and metrics for progress tracking.	50% June 30, 2026-ongoing	☒ Reviewed possible OC Navigator performance metrics with vendor.	☐ Identify performance metrics that would best capture Resource Guide's anticipated goals. ☐ Capture user suggestions and feedback.	
Incorporate department and stakeholder feedback related to Resource Guides and OC Navigator functionality, accessibility and user friendly	50% June 30, 2026-ongoing	☒ Reviewed OC Navigator functionality, accessibility, and user friendly capabilities with vendor.	☐ Identify process of incorporating department and stakeholder feedback for ongoing updates.	

Resource Guide Performance Metrics

Population Considerations	Consider ways to make the resource guides more assessible to OC Residents 80 years and older and their caregivers
Metrics (outputs)	1) Create Custom User Campaign Label for the Older Adult and Caregiver Resource Guides (QR code on PDF flyer) and track number of scans to each guide Track - QR code scans to the Older Adult Resource Guide and Caregiver Resource Guide 2) Session, Users, Pageview counts on the main page of each Resource Guide Track - Counts for the Older Adult Resource Guide and the Caregiver Resource Guide
Key Performance Indicators (outcomes)	Increase in knowledge/awareness in available services Increase in use of services

Priority Initiative #3 Enhanced Care Coordination

This document provides an overview of the progress for the third quarter efforts which cover April, May, and June of 2026. The shaded boxes represent the items that have been added or moved to completed since the second quarter report.

Objective 1 | Long -Term

Implement a data integration program to enhance care coordination for OC older adults and their caregivers through the design of an aging cohort to address their needs across the systems of Care.

Action Team Members:



Plan Leader

- County Executive Office

Action Team Leader

- CEO: Office of Care Coordination (OCC)
- CEO: Data Analytics



Community

- Older Adult Advisory Commission (OAAC)



County of Orange

- Board of Supervisors
- OC Information Technology
- OC Community Resources
- Health Care Agency
- Social Services Agency



FY 2025-2026 Action Items

	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
1.1 Utilize OC Older Adults Needs Assessment and additional external assessments available to identify the specific needs of older adults and their caregivers related to care coordination and the needs/gaps in data sharing.	100% March 28, 2026	☒ Reviewed OC Needs Assessment findings. ☒ Reviewed OC Office on Aging (OoA) Call Center data. ☒ Collect additional information to be able to determine specific needs of older adults and their caregivers. ☒ Invite relevant older adult services/providers to share data and trends.		The Executive Director for the Public Authority presented information to the team regarding gaps and needs in caregivers and provider enrollment for IHSS in January. The group reviewed and discussed different county program data and service information. The action team will continue to monitor data and trends even though this objective has been completed.
1.2 Develop an implementation plan, including relevant key performance indicators (KPI)s and outcomes, for initial phase of integration including identification of source systems, relevant data points, case study, methodology, etc. in collaboration with the County's CEO OCC, Data Analytics and Information Technology teams.	80% June 30, 2025	☒ Reviewed previous cohort details and implementation plans developed by the Care Coordination Team. ☒ Reviewed department processess and systems for tracking and referrals. ☒ Met with relevant staff members (e.g., OoA, OCC, OCIT) and identified needed functionality for information and referral, case management, and mandated reporting requirements.	☐ Conduct a cost analysis on Off-the-Shelf database systems within existing County Regional Agreement.	Action team made the decision to utilize the compass OC platform for triage based on the functionality of current referral and resource database used by the OoA. Use Compass OC as a case management for those who provide consent.

		Completed OCIT Scope of Work, timeline and preliminary cost for modifications needed within Compass OC.		Care Plus Steering Committee was provided an update on the concept of integrating OaA data platforms into Compass OC to assist with Care Coordination and support for those who call the Office.
1.3 Develop Data Sharing Agreements: Establish agreements with relevant County stakeholders to ensure secure and compliant data exchange.	50% June 30, 2026	Reviewed current data sharing agreement for County's Compass OC. Discussed requirements and data points that are currently being shared in Compass OC. Connected with other counties to explore details of their data agreements.	Develop data sharing agreement (MOUs, State approvals) for relevant data for the defined Aging Cohort.	
1.4 Determine the scope and responsibilities for an Aging Cohort and CPP partnership that best serves older adults needs and establish a 'no wrong door' approach for older adults to access the care coordination team.	30% June 30, 2026	Introduced data sharing needs for anticipated older adult cohort within Compass OC at the Care Plus Steering Committee meeting.	Determine the requirements of the Aging Cohort. Determine the avenue of referrals and programs for the Aging Cohort.	Aging cohort to be determined after phase one decision by the Action Team to start with prevention for those who are calling the OoA Call Center.

FY 2025-2026 Additional Tasks

	Est. Progress % & Completion Date	Completed Tasks	Ongoing Tasks	Notes
Determine eligibility requirements for the resources listed in the OC MPA appendix inventory.	100% June 30, 2026	Created a template to collect relevant eligibility requirements for programs for older adults and their caregivers. County programs and requirements have been added by the team members for thier respective departments. Assessed programs and requirements to determine similar eligibility requirements. A tool was created to help determine programs with similar eligibility.		The Action Team partnered with the Housing Security Action team on this project. This team is taking lead with inventorying the housing programs.